Pyrusium Supplementary Notes

Windows Permissions and Firewalls

In order for Pyrusium installations and updates to work as expected, workstations need to be able to access the following locations:

> http://www.pyrusium.com/downloads/
> http://www.blackpear.com/downloads/
> https://auth.blackpear.com
> https://licensing.blackpear.com

The installer will download.Net 4.5 and VCRedist from Microsoft if not found.

The installer scope is 'perMachine' so updates will be made as follows:

- registry entries will be written to: HKEY_LOCAL_MACHINE
- shortcuts will be added to the "all users" start menu
- application files saved to: Program Files and ProgramData
- log files written to C:\Users\<User Name>\AppData

It does this by displaying the UAC prompt and then running with elevated privileges. If the user can authorise UAC then writing to these folders should not be a problem.

Installation:

Run the installer located here:
http://www.pyrusium.com/downloads/PyrusiumBundle.exe

During install you will be prompted to enter the following:

- Practice ODS/National code e.g. A12345
- Clinical system: EMIS Web, TPP SystmOne or INPS Vision
- EMIS CDB no (for EMIS practices only)

Note:
For TPP practices, you will be prompted for the API Key – **leave this blank**.

Troubleshooting:

1) Install Visual C++ Redistributable for Visual Studio 2012 Update 4:
   https://www.microsoft.com/en-gb/download/details.aspx?id=30679

2) Check the registry entry has been created:
   - HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Microsoft\VisualStudio\ 11.0\VC\Runtimes\x86; OR
   - HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\VisualStudio\11.0\VC\Runtime s\x86

   DWORD Value: "Installed" with a value of 1

3) Download the following and place them all in c:/temp:

   http://www.pyrusium.com/downloads/PyrusiumBundle.exe
   https://www.blackpear.com/downloads/Pyrusium/3.1.2.0/WixPyrusium.msi
   http://www.blackpear.com/downloads/ProductManager/1.0.4.0/WixProductManager.msi

4) Run the PyrusiumBundle.exe. This should call the 2 .msi files from the local folder avoiding problems with accessing and downloading.

   Please note: exact URLs will adjust according to the version.

5) On starting Pyrusium, if you get an error message with regard to the Project Manager or Product Status perform the following:

   - Go to services
   - Stop the service: Black Pear Product Manager
   - Within the service properties, assign credentials to Log On with
   - Save the properties
   - Restart the service